

GOULD SWIM ACADEMY UPDATE - TERM 4 2018

LAST WEEK - 10TH TO 15TH DECEMBER - SAFETY WEEK:

*ALL morning, afternoon and Saturday (15th) lessons shall have safety activities and will be required to wear pyjamas in the pool and leave their goggles at home please.

*This is inclusive of all ages and levels.

*Adults are not required to wear pjs in the water with their littlies.

*The theme shall be the BEACH so please talk about safety aspects of beach activities with your children.

*Please do not underestimate the value of Safety Week as we have had numerous reports of children having used skills learnt during this week.

TERM 1 2019 - STARTS MONDAY 4TH FEBRUARY:

Most schools will start the week before however we shall start the first FULL week. Be prepared to swim on Monday 4th February. This is a ten week term. Term 1 shall finish on Saturday 13th April.

TERM 1 ENROLMENTS:

All CURRENT Term 4 enrolments shall be rolled over so you will be automatically enrolled for Term 1. Please advise us if you will NOT be swimming. Please let us know if you need to change days for next term. We operate at capacity so it is important that you communicate promptly with us.

TERM 4 INVOICES:

Must be finalised no later than Saturday 15th December. Any unpaid accounts shall result in your child/ren not being enrolled for Term 1. Reminders shall be emailed Monday 3rd December. Thank you to the families with payment plans for keeping on track and up to date.

HOLIDAY INTENSIVE PROGRAM:

Week One starts 7th January;

Week Two starts 14th January;

Week Three starts 21st January.

This is a 30 minute lesson each day, Monday to Friday, with two children per class at a cost of \$105 each. You may do one, two or

three weeks. We have left messages with most families on our Contact List. Please respond NOW if you have a missed call from 60400400. This program is open to all, you don't have to be a regular at GSA to get in. We have limited places and they are filling very fast!! This is a great opportunity to have lessons if you don't swim during the term; improve particular skills; get in some practice and skill refinement for the school carnival.

TERM 1 INVOICES:

The invoices shall be bulk emailed in early January. Please READ the invoice for your class day/time, term dates and other relevant info. We have payment stipulations stated on the invoice regarding paying the invoice or arranging a payment plan. Please note that these will be enforced.

INSTRUCTOR CHANGES:

Please note that during the end of this term and into Term 1 we shall have a few instructor changes. Therese is on bed rest as she awaits the arrival of her first born in January; Annette is due to have a knee operation next week; Alisha is moving into a new field; some will be heading to uni next year; others will be finishing uni and moving on. We have been busy training some new instructors and we welcome them to our team. Our staff roster will be determined in the new year. We ask for your patience and understanding in this process. Whilst change is difficult at times for some, it is also inevitable in life.

WAITING LIST:

We shall be working through our waiting list late December/early January. Please note that this is a lengthy exercise due to the sheer number on our list. We operate at capacity and rollover our existing classes so any availability is very limited. This term we also move the school-starters from morning to afternoon classes for 2019. If you have a missed call from our number then it may be in your best interest to reply ASAP. We make an effort to contact everyone on our list to advise if we have availability or not. If you wish to be taken off the waiting list at any stage then please advise us.

NSW ACTIVE KIDS VOUCHERS:

We shall continue to accept the vouchers in Term 1. This will be a new calendar year and you shall be entitled to a new voucher for 2019 for

each school-aged child. You shall have until 31st December 2019 to use the voucher. We will require either a paper copy or emailed copy of the voucher before we can redeem it. You are then responsible to pay the difference on your invoice. If you require further information then research the website <https://sport.nsw.gov.au/sectordevelopment/activekids>.

CHRISTMAS GIFTS:

Give the gift of life!!! Are you stuck for a Christmas gift? Are the grandparents wondering what to buy the kids? Are you sick of tossing up the value of toys or how quickly the kids grow out of clothes? Why not invest in their health and wellbeing and buy a GIFT VOUCHER for swimming lessons? You choose the monetary value and the voucher has no use by date. Simply come in and pay at the desk and take the voucher home to place under the Christmas tree!

SUPERHERO PACKS are also available. This is a practical gift that can be used at swimming lessons, in your own pool, at the grandparents' pool or the river etc. The packs are \$45 and include goggles, kickboard, silicone cap and rucksack. You could also add the diveballs for more fun! Get in quick before they sell out!

BACK BUBBLES:

We sell the back bubbles! We often have parents wishing to source the back bubbles that we use in our parent/child classes. These are great if you are going on holidays or swimming at home. The layers can be removed as your child gains in confidence and improves in skills. You can pass the back bubble down to the next child in line. \$25 each.

Note: adult supervision is required at all times 😊

CAR PARKING:

Thank you to the families who use our car park located at the back of our building. Please remember to drive extremely slowly in and out of the drive as children obviously frequent the area. When the car park is full we ask that you park on the road. Yes, you may have to walk 30, 40 maybe 50 metres! Be sure to get your child/ren out of the car on the kerb side and use this opportunity to teach road safety.

Do NOT park on Braybrook Engineering's front strip. They are entitled to operate their business without being hindered by parked cars on

their property. This includes no parking there on Friday nights, Saturday mornings or anytime you think they may not be working. Do NOT park across Merv's Shed driveways as the owners come and go at varying times and again are entitled to do so without having access blocked.

If you park near the driveway of Frauenfelder Gates then please LEAVE AT LEAST 2 metres either side of the drive for semi-trailers to access the driveway. You will no doubt understand the space a semi requires to turn and if not enough room then you may find your car in danger of being damaged. This business is entitled to operate without being hindered by parked cars blocking access.

FEEDBACK:

Do you have something you appreciate about an instructor? Is there an activity that your child enjoys or gains great confidence from? Do you have a concern about your child's lesson? Is there something in our facility that you feel is unsafe? Please let us know! We welcome your feedback at any time. We don't know if you don't inform us 😊

Feedback enables us to operate at our best by addressing issues and concerns in a timely manner.

SCHOOLS:

Throughout terms 3 and 4 we have hosted several schools for their annual swim program. Such programs provide an opportunity for children to have lessons who don't otherwise, providing them with the confidence to enjoy the water and to not panic if they are at risk. The many children who do or have had regular lessons have the opportunity to accelerate their learning in this block of lessons. We thank the following schools for their patronage: St Patrick's CPS, Walla Walla PS, Trinity AC, Burrumbuttock PS, Gerogery PS, Table Top PS, Border Christian College, Rand PS and Walbundrie PS.

A huge thank you to Kristy and our instructors for working the extra hours involved in delivering the school programs. Your time, energy and enthusiasm is most appreciated.

COMMUNICATION: PLEASE CHECK THE MANY WAYS WE TRY TO DO SO WITH YOU: Facebook, Whiteboard, Newsletter, Invoice, SMS, Email, Verbally at reception or pool, Website, Telephone, Signs...we can only try 😊

OFFICE CLOSED: During the school holidays our hours shall vary so please leave a message on the answering machine or email us and we shall get back to you when we are in; 60400400 or janine@gouldswimacademy.com.au.

THANK YOU...

FAMILIES for entrusting us with your children and the opportunity to teach them the life skill of swimming and safety skills to enable them to enjoy water activities. As we complete our ninth year of operation, we recognise that many of you have been with us for quite some years and we take great delight in seeing your child/ren grow and develop into amazing young people. May they all enjoy their summer of water play!

SUPPLIERS for the local connection we have developed and keeping us ticking over with your supplies. It is wonderful to develop such supportive networks that assist both us and local families.

STAFF for your continued enthusiasm, time and energy that make our lessons fun, interactive and educational for the children. We love your singing voices, quiet words of encouragement, compassion and respect you provide our families and children. We also appreciate your support in digging in at times to cover shifts for your colleagues and your willingness to continue your learning to be the best you can be.

We thank our reception staff Vanessa and Brooke for always being joyful in greetings, supportive with families and assisting in the day to day operations of the Academy.

We thank our cleaning staff, Rod, Chrissy and now Peter, for doing the hard yards in maintaining a high standard of cleanliness. We pride ourselves on the presentation of our facilities and your work is invaluable.

MERRY CHRISTMAS TO ONE AND ALL...

BE SAFE, RELAXED AND ENJOY THE SUMMER DAYS WITH FAMILIES AND FRIENDS CREATING LIFE'S GREATEST GIFTS...MEMORIES XX

Kristy and Tom
Wayne and Janine